



DBASM

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2013
**Educational
Course Program**

The Pharmaceutical Training, Consultancy and Auditing Experts



Goodbye to all of this!

2 NSF-DBA Commits to a Digital Future

Over the years, our postal mailings have been a very effective way of communicating our courses to our clients and making you aware of the what, when and where of our course schedule. But now, all of that is coming to an end.

We have listened very carefully to the opinions of you, our clients, and the message coming through loud and clear is that the paper mailings have had their time. These very strong opinions, along with the environmental impact of sending paper, and of course the increasing cost of postage, have been on our minds for quite some time.

So, we have decided that we will no longer be sending out course information through the post!

Now, in order to communicate our courses to you, we will be using digital media to ensure you are kept completely up-to-the-minute on every aspect of NSF-DBA courses, both in the USA and across the world.

From now on we'll be emailing you details of our courses, so please keep an eye out to make sure our emails have permission to land in your inbox and don't disappear into the dreaded 'junk' folder. If you are in any doubt whether we have your correct email, please just take a minute to visit our website at www.nsf-dba.com where you can quickly and easily confirm it.

The course emails are directly replacing the paper brochures and so will be sent to you in plenty of time to allow you to secure your place on any of our courses. To make life that little bit easier, you'll be able to click through from our email directly to the relevant course pages on our website for all the details on venues, prices, lecturers and full details on the course content to ensure it's right for you. Not only that, but from there you can book on to any course or download a booking form to complete and return to secure your place.



But that's not the end of our digital revolution, not by a long way!

In addition to making better use of email, we're also looking very closely at:

- Developing an NSF-DBA mobile app so you're always in touch with our courses as well as the latest pharmaceutical news even when you're out and about
- Using SMS messaging to ensure you don't miss course booking deadlines, but only if you want us to of course
- Developing the NSF-DBA website to improve your user experience and ensure value with every visit
- Launching an online payment facility to make booking simpler than ever

But paper hasn't completely lost all of its uses just yet. We will still be sending you the Journal and thanks to the tremendous feedback we may even increase how frequently it is published. In addition, the Annual Educational Course Program and Calendar will also still be sent to you via the post so you will always be able to check out our course schedule, even when you're offline.

I am sure that, like most of our customers, you won't miss the old paper course brochures and I hope this move to embrace the digital age means that we can help meet your educational needs better than ever.

Despite all these changes, please rest assured the one thing that isn't changing is the world class quality of our pharmaceutical education; that's not up for negotiation!

Bob Pietrowski
Managing Partner



For more information call +1 857-277-0060, email USinfo@nsf-dba.com or visit our website at www.nsf-dba.com

2013 Educational Program

February 5 – 7

Pharmaceutical Packaging

Boston Marriott Cambridge, Cambridge, MA

QLP

Despite advances in technology, quality problems with packaging still continue to occur. Print origination and packaging processes continue to be a major reason for product recall!

This module has been carefully designed to cover all important aspects of the packaging process, from selection of suitable components, pack design, packaging processes and their associated GMP challenges, through the supply chain to the patient.

The course includes visits to a wholesaler and a pharmacy, with input from printed packaging component suppliers.

The module aims to provide the necessary understanding of packaging materials and the packaging process to enable the quality professional to carry out his/her duties with knowledge.

Equally, the module will be of value to staff involved in Packaging Development, Packing Operations, QA and QC.

Your Trainers Gary Rees
Susan McNeely

Course Fee **\$2950.00** (First delegate)
\$2360.00 (Early bird and/or additional bookings from same site)

February 26

HVAC for Biopharmaceutical Facilities and Clean Utilities for Biopharmaceutical Facilities

NSF-DBA Boston Office, Boston, MA

WORK SHOP

Our workshops are designed to give you practical examples of key pharmaceutical areas. These will be ideal for those people looking for ways to operate more compliantly and effectively.

HVAC for Biopharmaceutical Facilities

Morning Session 08:30 – 12:00

This half day training will provide an overview of HVAC systems for biopharmaceutical operations. We will examine the role of HVAC in maintaining appropriate room classification and practical considerations. We will also touch on commissioning and qualification approaches. Handouts and slides will be valuable reference tools.

Clean Utilities for Biopharmaceutical Facilities

Afternoon Session 13:00 – 16:30

In the afternoon we will review clean utilities including water, clean steam and gases used in biopharmaceutical manufacturing. Key design and operating requirements will be reviewed from a regulatory point of view, comparing US and EU requirements, along with practical considerations. We will discuss points to consider for commissioning and qualification of each system.

Your Trainer Norman Goldschmidt

Course Fee **Half Day: \$300.00**
Full Day: \$500.00

“ I have learned a lot and now feel that I am better equipped to address issues regarding HVAC and/or clean utilities. ”

Kimberly Ferris, Millennium Pharmaceuticals



Extractables and Leachables Requirements in Pharmaceutical Development

WORK SHOP

March 5

Minneapolis Marriott City Center, Minneapolis, MN

March 7

San Mateo Marriott San Francisco Airport, San Mateo, CA

This workshop will review the Extractables and Leachables (E&L) arena and describe the strategies leading companies are taking to evaluate, test and document the E&L studies for primary and secondary packaging. The course will cover the types of extractables expected from typical packaging and devices as well as the PQRI recommended 'best practices' for conducting E&L studies. An overview of current methods and test protocols will be provided. Current analytical challenges, case studies and regulatory concerns are reviewed.

Course Outline

- Materials overview
- Where is the E&L risk considered to be highest?
- Regulatory and industry guidelines
- Limitations and challenges of the analytical methods
- Timelines required for E&L analysis
- Strategies employed by companies
- Analytical methods and protocols
- Best practices employed for E&L study

Your Trainer Jim Morris

Course Fee **\$950.00** (First delegate)
\$760.00 (Early bird and/or additional bookings from same site)

What previous delegates have said about our workshops

“ Great instructors, excellent materials and references. ”

Kate Silva, AMAG Pharmaceuticals

“ The class was terrific...comprehensive and well executed. ”

Jessica Norman, Millennium Pharmaceuticals

Reserve your place today

tel: +1 857-277-0060

April 10 – 12

Quality Management Systems

Boston Marriott Cambridge, Cambridge, MA



We all know that the quality of your products depends on the quality of your people and the effectiveness of your Quality System. In fact, as quality professionals, you can't release product and stay in business unless your QMS is 'in control'. This is easier said than done. Supply chains are more complex than ever before and you are being asked to do more with less, and faster!

This course will provide you with answers to some really tough questions:

- How to design a Quality System that is fast, flexible, simple and compliant
- How to remove wasteful 'activities' and dramatically improve the efficiency of your Quality System to ensure it adds real value at minimal cost
- How to ensure that your system remains fully compliant no matter how tough the business environment
- To learn from the best!
- How to accurately measure and continuously improve your Quality System

We will include in this program:

- How to influence and persuade others
- Conflict – how to avoid and manage when necessary
- Decision making skills and techniques
- Risk assessment tools

Your Trainers Peter H Calcott
Karen Migliaccio

Course Fee **\$2950.00** (First delegate)
\$2360.00 (Early bird and/or additional bookings from same site)

“The course more than met my requirements of learning about QMS and what is coming in the future. It was well structured and has given me a lot of food for thought and motivation to improve my business and myself.”

Adam Haigh, Galpharm



May 16

Laboratory GMP Requirements and Investigating Out of Specification Results

NSF-DBA Boston Office, Boston, MA



Our workshops are designed to give you practical examples of key pharmaceutical areas. These will be ideal for those people looking for ways to operate more compliantly and effectively.

Laboratory GMP Requirements*Morning Session 08:30 – 12:00*

This short course will provide an overview of GMP expectations of the pharmaceutical laboratory and common areas of weakness cited by regulators – data management, sample management and best practices. Differences between laboratories supporting clinical operations versus commercial operations are highlighted. Your instructor will share his experience of global laboratory management and Process Analytical Technology applications.

Investigating Out of Specification Results*Afternoon Session 13:00 – 16:30*

The management of Out of Specification (OOS) results is a critical aspect of laboratory operations. Frequently, OOS procedures are difficult to follow, leading to skipped steps and data gaps. This course will review best practices and system weaknesses frequently encountered. The history and background of current OOS guidelines will be covered by your instructor.

Your Trainer Matt Krsulich

Course Fee **Half Day: \$300.00**
Full Day: \$500.00

June 11 – 13

Investigational Medicinal Products

Boston Marriott Cambridge, Cambridge, MA



The manufacture and supply of Investigational Medicinal Products (IMPs) presents some unique challenges and there are some significant differences around how the GMPs are interpreted through the different phases of clinical manufacture, when compared to commercial products.

Supply of IMPs can often be on the critical path, so it is key that all staff involved have a clear understanding of the current regulatory and GMP/GCP expectations and industry practices.

Who Should Attend

This course is designed to provide quality professionals and other technical staff with the foundation knowledge on IMPs and an appreciation of fundamental differences between IMPs and licensed products. It will be of value for all technical staff working with clinical trial supplies.

Your Trainers Peter H Calcott
Mike Russell

Course Fee **\$2950.00** (First delegate)
\$2360.00 (Early bird and/or additional bookings from same site)

2013 Educational Program

June 24 – 28

Effective Pharmaceutical Audits and Self-Inspections

Boston Marriott Cambridge, Cambridge, MA



Faced with industry and regulatory pressure, NSF-DBA was actively encouraged to successfully redesign an existing, popular course and reintroduce it with the **first and only** International Pharmaceutical Quality Management Systems Auditor/Lead Auditor Qualification. The course, certified by IRCA (www.irca.org), the world's largest international certification body for auditors of quality management systems, meets the requirements of the new **Pharmaceutical Quality Management System**. The course has been specifically designed to provide delegates with education, understanding and development to meet today's pharmaceutical pressures, including the auditor skills and toolbox of auditing techniques needed by the successful pharmaceutical lead auditor. Given the course focus, content and delivery of EU, FDA and PIC/S, GMPs and ICH Q10 as the combined QMS, the team at NSF-DBA sees this as the first truly certified GMP auditor training course available globally today.

Course Outline

Planning and Management

- Audit types and techniques
- The use of risk assessment to focus audit resource
- Preparing an audit aide-mémoire

The Essential Skills of Auditing

- How to establish and maintain rapport
- Overcoming apathy, resistance and aggression
- Effective note taking

Concluding the Audit

- Classification of audit observations
- The audit report
- Preparing for the summary session
- Follow-up

What to look for when Auditing

- Materials management
- QC laboratories
- Sterile products
- Quality systems
- Oral solid dose
- Distribution
- Packaging

Points to consider when Auditing

- Major utilities
- API manufacture
- Validation studies
- Contract manufacture

Your Trainers Karen Migliaccio
Neil Wilkinson

Course Fee **\$3200.00** (First delegate)
\$2560.00 (Early bird and/or additional bookings from same site)

“I would strongly recommend this course to anyone who performs pharmaceutical compliance auditing, from the novice to the experienced professional. The success of a course such as this relies on how it is structured and the abilities of the instructors. I was very impressed with the instructors, their presentation and interpersonal skills were especially good.”

Paul J Siciliano, Patheon Pharmaceutical Services, Inc.



July 17

Human Error Prevention

NSF-DBA Boston Office, Boston, MA

Human error is often thought to be the cause of many product recalls, customer complaints, batch rejects, deviations and adverse audit findings. In most cases, however, human error is not the root cause, just a convenient excuse.

The good news is that such costly and risky mistakes can be prevented. The objective of this course is simple – to provide you with very practical advice and guidance on how to significantly reduce so-called ‘human error’.

NSF-DBA has provided training and consultancy to the pharmaceutical industry for over 25 years. In that time we have seen an awful lot of errors and mistakes! This experience has helped us to create a course that will make a real and lasting difference.

Who Should Attend

This course is a must for anyone serious about reducing the frequency and severity of human error! Personnel in plant operations including manufacturing, quality operations, maintenance and technical services will find this course to be very useful.

Your Trainer Peter H Calcott

Course Fee **\$950.00** (First delegate)
\$760.00 (Early bird and/or additional bookings from same site)

July 23 – 24

GMP Introduction

NSF-DBA Boston Office, Boston, MA

It is a legal requirement that all staff receive regular training in Good Manufacturing Practice.

This course is designed to provide you with up-to-date knowledge of new and impending GMP regulations and current ‘hot topics’.

Who Should Attend

This course is good for all newcomers to the pharmaceutical industry or for those who just want to refresh their understanding of GMPs.

Your Trainers Luba Skibo
Matt Krsulich

Course Fee **\$1775.00** (First delegate)
\$1420.00 (Early bird and/or additional bookings from same site)

Reserve your place today

tel: +1 857-277-0060

August 6 – 8

Role of the Quality Leader

Boston Marriott Cambridge, Cambridge, MA



When Tom Peters (guru of all gurus) was asked what made great companies, his response was succinct: "It's all about the PEOPLE". To succeed, your scientific and technical expertise must be supported by excellent leadership skills. To prosper in the 21st Century companies, both big and small, must have good leaders throughout their organization. Leaders able to motivate and mentor others, no matter how challenging the situation. Leaders able to make the right decision, no matter how complex the problem. Leaders who recognize that their success depends ultimately on what others do for them... voluntarily!

Presented by two pharma professionals, with over 50 years' combined hands-on leadership experience, this module will be one of the most important you will ever attend!

Who Should Attend

Quality Leaders and those aspiring to lead others in the pharmaceutical industry.

Your Trainers Peter H Calcott
Jim Morris

Course Fee **\$2950.00** (First delegate)
\$2360.00 (Early bird and/or additional bookings from same site)



October 8 – 9

Satisfying Regulatory and Quality Requirements in Key Emerging Markets

NSF-DBA Boston Office, Boston, MA

Unprecedented growth in the BRIC markets (Brazil, Russia, India and China) has pharmaceutical companies rapidly aligning their strategies to understand what it takes to do business in these markets.

This course will provide an overview of the regulatory history, climate, and cultural drivers in the BRIC countries and other locations such as Turkey, Mexico and key Middle Eastern states. For instance, China (SFDA) and Brazil (Anvisa) regulatory bodies were only established in 1999; however agencies are changing rapidly and collaborating with other well established regulatory bodies. The pace of change and the regulatory trends driven by actions in the BRIC states must be appreciated. These countries are issuing GMP guidances with clear national compliance expectations and are increasingly demanding pre-approval inspections of export markets to gain access.

Your Trainers Peter H Calcott
Jim Morris

Course Fee **\$1775.00** (First delegate)
\$1420.00 (Early bird and/or additional bookings from same site)



October 15

Supply Chain Regulatory Initiatives – Implication for Pharma

NSF-DBA Boston Office, Boston, MA

This course will examine supply chain assurance strategies and regulatory initiatives in the US and the EU. Significant public health issues (Heparin and Glycerol) have pointed to serious supply chain vulnerabilities. In response, the FDA and the European Commission have proposed broad reaching new legislation to focus on these concerns. This course will cover the proposals from the regulators and the responses from the pharmaceutical industry, suppliers and brokers. Beginning in 2013, the EU Falsified Medicines Act significantly increases the requirements on companies exporting to Europe. This course will review the most important issues, timing of the new legislation and their implication for pharma companies and their suppliers.

Your Trainer Neil Wilkinson

Course Fee **\$950.00** (First delegate)
\$760.00 (Early bird and/or additional bookings from same site)

October 16

Anti-Counterfeit Strategies and Supplier Assurance

NSF-DBA Boston Office, Boston, MA

Product packaging safety features and anti-counterfeit strategies are key aspects of supply chain management and assurance for pharmaceutical manufacturers. This course will provide an overview of the principal anti-counterfeit technologies in packaging and implementation strategies for various product types. Perspectives and strategies used in other industry sectors will be offered. Key aspects of print supplier selection, qualification, common issues and supplier management are also covered in this course.

Your Trainers Susan McNeely
Neil Wilkinson

Course Fee **\$950.00** (First delegate)
\$760.00 (Early bird and/or additional bookings from same site)

2013 Educational Program

November 12

Extractables and Leachables Requirements in Pharmaceutical Development

WORK SHOP

NSF-DBA Boston Office, Boston, MA

This workshop will review the Extractables and Leachables (E&L) arena and describe the strategies leading companies are taking to evaluate, test and document the E&L studies for primary and secondary packaging. The course will cover the types of extractables expected from typical packaging and devices as well as the PQRI recommended 'best practices' for conducting E&L studies. An overview of current methods and test protocols will be provided. Current analytical challenges, case studies and regulatory concerns are reviewed.

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- Materials overview
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- Analytical methods and protocols
- Best practices employed for E&L study

Your Trainer Mike Ruberto, NSF Pharmalytica

Course Fee **\$950.00** (First delegate)
\$760.00 (Early bird and/or additional bookings from same site)

“It was a lot of information in one day, but was summarized in an organized and concise manner.”

Kristin Wall, Cubist Pharmaceuticals



November 12 – 13

Effective Quality Systems for Research and Development

San Mateo Marriott San Francisco Airport, San Mateo, CA

Too much or too little investment in quality systems? Too little can put a program at risk... too much can slow innovation. This course will cover best practices at large and mid-size pharmaceutical companies to ensure systems are in place to manage quality during research and development. Such systems if properly implemented are of strategic importance and will maximize the value of R&D activity should assets get transferred or sold. Case studies are used to illustrate development risks from a compliance perspective.

Your Trainers Peter H Calcott
Karen Migliaccio

Course Fee **\$1775.00** (First delegate)
\$1420.00 (Early bird and/or additional bookings from same site)

November 14

Best Practices for Deviation Management and Best Practices for CAPA Management

WORK SHOP

San Mateo Marriott San Francisco Airport, San Mateo, CA

Our workshops are designed to give you practical examples of key pharmaceutical areas. These will be ideal for those people looking for ways to operate more compliantly and effectively.

Best Practices for Deviation Management

Morning Session 08:30 – 12:00

This short course will review key requirements for handling GMP investigations in pharmaceutical and biopharmaceutical operations including deviations. The scope of most systems is all-encompassing; therefore well designed triaging systems can ensure time is devoted to the most important and sensitive investigations. You will learn from someone who has interfaced with the FDA on a wide variety of difficult investigations.

Best Practices for CAPA Management

Afternoon Session 13:00 – 16:30

CAPA systems can overwhelm a facility if not well managed. This course will review key components of a well managed CAPA system. System weakness will be reviewed along with measures which will tell you whether your CAPA system is functioning for company benefit. Regulatory expectations for CAPA systems are highlighted.

Your Trainer Karen Migliaccio

Course Fee **Half Day: \$300.00**
Full Day: \$500.00

November 19

Pharmaceutical Legislation Update

NSF-DBA Boston Office, Boston, MA

The quality professional and other technical personnel need to be informed and aware of pharmaceutical legislation. Changes in legislation and guidelines, and the interpretation of them, can have significant implications for the individual and their company.

What You Will Learn

- The reality and interpretation of recent and new legislation
- Changes to key global GMPs
- An update on ICH and other international initiatives
- USA changes to legislation and FDA guidance

Your Trainers Luba Skibo
Neil Wilkinson

Course Fee **\$950.00** (First delegate)
\$760.00 (Early bird and/or additional bookings from same site)

“A great way to get a good bite sized appreciation of current and planned legislation changes accompanied by a high level of enthusiasm from the presenters!”

Robert Hughes, AstraZeneca Pharmaceuticals

Reserve your place today
email: USinfo@nsf-dba.com

tel: +1 857-277-0060
www.nsf-dba.com



NSF Health Sciences

NSF International is an independent, not-for-profit non-governmental organization and is dedicated to being the leading global provider of public health and safety-based risk management solutions while serving the interests of all stakeholders.

NSF-DBA is part of the **NSF International Health Sciences Division** which offers certification, training, consulting, testing, R&D, auditing and regulatory guidance for the pharmaceutical, biotech, dietary supplement and medical device industries throughout the entire product lifecycle.

Scientists and technical experts offer dietary supplement testing, certification and GMP auditing and training through the NSF Dietary Supplements Program; banned substance

screening through the NSF Certified for Sport® program; a full range of GMP and GLP analytical method development, testing, consulting and R&D services to the pharmaceutical and biotechnology industries through NSF Pharmalytica; and pharmaceutical and medical device training, auditing and consulting through NSF-DBA, which has 25 years of pharma experience.

NSF Reference Standards Program supplies pharmaceutical reference standards to

demonstrate the identity, purity, quality and strength of their products and ingredients. These are traceable to official pharmacopeial standards, as established by the United States Pharmacopeia® (USP) and the European Pharmacopeia (EP) and are available for purchase via our website www.nsf-rs.org.

Becker & Associates Consulting, Inc. is the newest acquisition and is a leading clinical, regulatory and scientific consulting firm that specializes in US FDA-regulated industries.





Auditing

In-House Education

For team training that makes a real difference, don't come to us – let us come to you.

On your premises, we can make the course fit precisely with your priorities for content, duration, delegate-type and timing – and ensure everything ties in directly with the day-to-day working lives of the attendees:

- Course materials will be based on your company's products and procedures
- Case studies will reference the real-life experiences of your people
- Confidential and sensitive issues can be discussed openly and confidentially

10 In-house training works well because everyone is exposed to the same material at the same time – and that translates into quick changes and improvements across the board: efficient and cost-effective.

Five Steps to Bespoke In-House Training

1. We discuss the course program with you – objectives, target audience, locations and timing
2. We provide a draft proposal and program for you to review
3. We listen to any feedback and change the program accordingly
4. We deliver the program
5. We gather and discuss feedback from course attendees and stakeholders and plan any follow-up actions as appropriate

Third Party Audits

Let us help you to find the ideal contractor by performing audits on your behalf. We have all the expertise needed; we can compare what we find with what is available elsewhere; a third party is more likely to be open with us than with you; and there are fewer concerns over confidentiality.

We can carry out audits to any GMP standard for:

- Production
- Packing
- Testing
- Storage and distribution
- Engineering
- Computer software
- Water systems
- Autoclaves
- Raw material suppliers
- Other vendor and supplier services
- Over-the-Counter (OTC) drug and medical device vendors for retail pharmacies Facility Certification of Pharmaceutical Excipient manufacturers to NSF/ANSI 363

We'll provide a balanced detailed report highlighting:

- Company vulnerabilities
- Recommendations for remedial actions: short, medium and long term
- Overall recommendations about the contractor's suitability for your needs

Benchmarking Audits

We deal with companies of every size worldwide, which puts us in a perfect position to measure your company's facilities, procedures and practices against current industry norms.

We'll give you an accurate view of your position in the marketplace along with practical advice on how to move forward.

For more information call us on +1 857-277-0060, email at

Options

Due Diligence Audits

We regularly help pharmaceutical companies, investment banks, venture capitalists and others in the process of due diligence for acquisitions, buy-ins, joint ventures and other investment projects.

We carry out an in-depth assessment of the regulatory compliance status of companies and/or projects by reviewing:

- The status of marketing approvals, applications etc
- Current complaints, adverse reactions etc – assessing vulnerability
- Current relationships with the major regulatory authorities
- The quality of staff in key technical positions
- The general levels of GMP compliance and investment needed to maintain GMP compliance in the short, medium and long term

Mock Regulatory Inspections

It is useful to prepare for an imminent inspection by carrying out one or two mock audits in the style of the regulatory body – FDA, MHRA, EMA etc.

We're often called on to conduct mock audits, after which we provide:

- An in-depth, impartial and professional assessment of your current state of compliance
- A detailed, prioritized action plan for altering the areas of non-compliance and vulnerability
- Staff coaching in the type of questions which are likely to be asked during the inspection and how best to answer them
- Sound, practical support and advice in the run-up to the real inspection

US Readiness for EU Inspection

We have a great deal of experience in preparing US clients for inspection by the European inspectorates and, thanks to our work with EU clients, an in-depth knowledge of what is required. Our EU-based operation lets us demonstrate several advantages over American consultancies offering the same service:

- Practical experience of how the EU carries out overseas inspections (many US consultancies only deal with US-based investigations)
- The ability to bridge linguistic, cultural and philosophical gaps between EU countries and US inspectors; an area where misunderstandings can occur

Consulting and Troubleshooting



Specialist Knowledge, Expert Advice

Because we're at the leading edge of pharmaceutical training, we keep up-to-date with every major industry issue – and that means we're the perfect source of advice and guidance on a wide range of matters, including:

- Implementation of cost-effective, compliant quality management systems
- Advice on legal and regulatory issues
- Assistance with responses to regulatory inspection reports, writing letters etc
- Advice on facility design, validation and operation
- Review of validation plans and completed studies
- Regulatory compliance for computers and automated control systems
- Specialist microbiological advice
- Specialist advice on water systems and autoclaving

Problem-Solving

When problems arise, the people most closely involved are not always able to find a solution. That's when we can provide a clear and independent advice service to bring matters to a satisfactory conclusion.

We have a wealth of knowledge to troubleshoot and resolve problems with products, processes, equipment and systems.

4 easy ways to book your place

By phone

+1 857-277-0060

Our phones are manned between 0900 and 1700 Monday to Friday. Outside these hours you can leave a message and one of our team will return your call as quickly as possible.

By email

USinfo@nsf-dba.com

Just drop us an email letting us know which course you are interested in and we will send you full details and a booking form.

By fax

+1 857-284-7207

Once you've chosen your course online you can download your booking form and fax it through to our office to secure your booking.

Online

www.nsf-dba.com

For further details about all of the courses we offer visit our website.

NSF

DBASM

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